



FREQUENTLY ASKED QUESTIONS

- **Can I cancel my reservation and get a refund?**

All tickets are nonrefundable. You can transfer your tickets to another guest or try to reschedule for another date that is available.
- **Can I stay at the clubhouse after my reservation is over?**

The Clubhouse bar is open for guests who arrive early or want to stay past their reservation time. However, there is very limited seating.
- **Can I bring my own food and drinks?**

There is no outside food or beverage permitted inside the clubhouse. Guests can order the weekly buffet or from the clubhouse a la carte menu. Full bar service is available. Tailgaters are welcome to bring their own food and beverage.
- **Can I bring a grill for tailgating?**
- You can bring a gas or propane grill. Charcoal, coal, and wood-burning grills are prohibited.
- **Parking?**

The purchase of a table includes parking for as many guests as your table seats. If you are tailgating, each tailgating spot allows for one car to enter. You can add an additional car to your reservation at the time of your purchase. There is a maximum of two cars permitted at each tailgating spot. There is no parking along the road or any other parking areas on the property. If your tailgating party requires more than two cars, you'll need to purchase a second tailgating spot.
- **What happens if it rains?**

Rain doesn't always mean the game is canceled. If we must cancel the game for any reason, you will have the option to get a full refund or to reschedule if there is availability.

Questions? Contact our reservation department: 760-238-3803 / reservations@eldoradopoloclub.com